



150 State Street, PO Box 50, Augusta, Maine 04332 | Telephone: (207) 622-5801 FAX: (207) 626-2858

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Contact: Amanda Cooley, Vice President & Marketing and Communications Officer
207-622-5801 | ACooley@KennebecSavings.Bank

Kennebec Savings Bank Announces Promotion of Natusha Fate

Fate Promoted to Assistant Vice President & Director of Retail Operations

Augusta, ME – Kennebec Savings Bank President & CEO Andrew Silsby recently announced the promotion of Natusha Fate to Assistant Vice President and Retail Operations Director.

Fate joined the Bank in 2009 as a teller, she later transitioned to the Branch Operations and Items Processing team, eventually becoming the Branch Operations Manager. In this role, she led a team responsible for processing wire transfers, managing debit cards and customer statements, handling the Bank's incoming and outgoing ACH and check files, and overseeing the Bank's end-of-day processing.



In this new role, Fate is responsible for providing ongoing support and education to retail teams, ensuring they are equipped to meet customer needs and maintain the highest standards of service excellence. Additionally, she oversees the operations of all customer-facing retail systems, collaborating with internal operational teams to monitor daily risk, compliance, and audit controls. She also works with internal departments to optimize system efficiencies and processes.

"We are proud to recognize Natusha's success and the tremendous value she brings to our organization as she steps into the role of Assistant Vice President & Director of Retail Operations," said Aline Taylor, Chief Retail Banking Officer. "Her leadership, dedication, and deep commitment to our team and customers have made a lasting impact, and we look forward to her continued contributions in this new role."

"I am honored for the opportunity to continue supporting, educating, and providing resources to our Retail teams, empowering them to deliver the best possible experience for our customers," said Fate. "I look forward to working alongside our dedicated team to further enhance the service we provide to our community."

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For more information, please contact Marketing and Communications Officer Amanda Cooley at 207-622-5801 or ACooley@KennebecSavings.Bank.

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Kennebec Savings Bank is a \$1.7 billion state-chartered community bank, part of a mutual organization, with a team of 200 employees and offices in Augusta, Farmingdale, Freeport, Portland, Waterville, and Winthrop, as well as "KSB Anytime" 24-hour electronic banking centers in Augusta, Farmingdale, Freeport and Manchester. The Bank is proud that its involvement in the community as an employer, a business and as a contributor has led to many other successes besides its own. Member FDIC, Equal Housing Lender.